

For those who have requested to **PICK UP** their allocation, you're welcome to pick up **beginning August 4th** at our winery located at 14300 NE 145th St, Woodinville, WA 98072 during regular business hours Monday thru Sunday. Please check our website for any possible closings or early closings due to private events. A lineup of newly released wines will be available for tasting beginning on August 4th, and reservations for the Wine Club Release Experience can be made through our reservation platform found **HERE**. Please plan to pick up your allocation before the 8-month deadline.

Inferno Members with customized allocations: If arranging to pick up your allocation, please email kristi@sparkmancellars.com or call 425-398-1045, option #2 to have your custom allocation packed prior to your pickup.

For those who have requested **SHIPPING**, please email kristi@sparkmancellars.com to arrange a shipping date for your wine or to answer any shipping related questions you may have. To maintain the integrity of your wine, we will monitor the weather and ship when the temperatures are ideal from the winery to your city. Oftentimes, we may be challenged with hotter temperatures in certain areas of the country this time of year that could delay your wine. Our policy is to refrain from shipping wine if anywhere along the ground route from us to you is above 80 degrees. Depending upon the temperature conditions along the UPS Ground route, allocations will be available to ship to our Washington and Oregon members from our winery beginning Tuesday, August 12th. Shipping outside of Washington state will begin on August 18th, weather permitting.

We will not ship your allocation until we receive confirmation from you to ship and that you will be available to accept the shipment since a signature of someone at least 21 years of age is required. Please notify us of any update to your shipping address on file prior to shipping. Additional charges will occur for rerouted packages or packages sent back to the winery after delivery attempts have been made, or any address corrections due to outdated address information in our system.

Due to hotter temperatures in some states and an effort to protect your investment, we *highly recommend* holding your wine in our temperature-controlled winery until the weather is appropriate. Expedited shipping is available for a fee.

We look forward to hearing from you and sending your new wines!

Thank you kindly, The Sparkman Family