



SPARKMAN

For those who have requested to **PICK UP** their allocation, you're welcome to pick up **beginning February 24th** at our winery located at 14300 NE 145th St, Woodinville, WA 98072 during regular business hours on Monday thru Sunday. Please check our website for possible closings due to private events. A lineup of newly released wines will be available for tasting beginning on February 24th, and reservations for the Wine Club Release Experience can be made through our reservation platform found [HERE](#). Please plan to pick up your allocation before the 8-month deadline.

Inferno Members with customized allocations: If arranging to pick up your allocation, please email kristi@sparkmancellars.com or call 425-398-1045, option #2 to have your custom allocation packed prior to your pickup.

For those who have requested **SHIPPING**, please email kristi@sparkmancellars.com to arrange a shipping date for your wine or to answer any shipping related questions you may have. To maintain the integrity of your wine, we will monitor the weather and ship when the temperatures are ideal from the winery to your city. Oftentimes, we may be challenged with colder temperatures in certain areas of the country this time of year that could delay your wine. Our policy is to refrain from shipping wine if anywhere along the ground route from us to you is below freezing. ***Depending upon the temperature conditions*** along the UPS Ground route, allocations will be available to ship from our winery beginning Monday, March 3rd, for states outside of Washington and Oregon. Shipping for both Washington and Oregon will begin on Tuesday, March 4th.

We will not ship your allocation until we receive confirmation from you to ship and that you will be available to accept the shipment since a signature of someone at least 21 years of age is required. Please notify us of any update to your shipping address on file prior to shipping. Additional charges will occur for rerouted packages, packages with incorrect address information, or packages sent back to the winery after delivery attempts have been made.

Due to colder temperatures in some states and an effort to protect your investment, we ***highly recommend*** us to hold your wine in our temperature-controlled winery until the weather is appropriate. Expedited shipping is available for a fee.

We look forward to hearing from you and sending your new wines!

Thank you kindly,
The Sparkman Family